Frequently Asked Questions!

Any questions you have that you have that are not answered here please call **467-3239** and we'd be happy to help!

1. Can anyone use the Granby Senior Center regardless of age?

YES! Anyone of any age is welcome at the Center. If you are staying for lunch and are under 60 then the cost of the lunch is \$5.25. If you are over 60 and are staying for lunch the cost is a voluntary donation of \$2.25.

2. I don't live in Granby can I still to come the Center?

YES! Anyone from any town can come to the Center for activities, events and/or lunch. The transportation program is for Granby residents only.

3. Do you have a monthly newsletter with all events and activities listed?

YES! There are several ways in which to obtain a copy. 1) Call the COA at 467-3239 and request one be sent to your mailing address or email address. 2) View a copy of the newsletter on the Town of Granby website. 3) Pick up a copy at any of the banks in Granby, The Pizza Palace or the Granby Free Public Library.

4. Does your Center loan out medical equipment and is there a charge?

YES! At any given time we have walkers, tub chairs, transfer benches, canes and wheelchairs. Please call the Center and we'll let you know what we currently have. There is **no charge** to borrow any of our equipment. A release of liability will need to be signed before equipment can be obtained.

5. Does your transportation program drive out of town?

YES! We drive in town as well as to all surrounding areas. Trip costs depend on destination. Transportation is available for lunch, medical appoints and misc. appointments.

6. Does the Center accept donations?

YES! We accept donations of food for the pantry, clothing for the clothes closet, books for the library, medical equipment (please call first) and monetary donations (checks made out to the TOWN OF GRANBY).

7. How will I know if the Center is closed for inclement weather?

If WestMass ElderCare's meal program is closed due to weather then the Senior Center is closed. Limited staff report to work and will be available by phone if you need to contact us. 22

News and Channel 40 will post the closing on TV. If the weather is severe enough for the Town Hall to close then the Senior Center will also be closed with no staff reporting.